Bel Air Volunteer Fire Company

INCORPORATED

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Shelley, Drew and Glenn

I would first like to take a moment to say thank you for the outstanding class you both put on Tuesday night here at the Bel Air Volunteer Fire Company. I would also like to say an extra special thank you to Glenn for allowing all of us the opportunity to meet and share some great times with him. I have received nothing but outstanding compliments from all the members about how excellent your program was. I have to say that I myself did not know what to expect from your class, and I feel that same uncertainty was on the minds of most members. That is what made your program so incredible, after the class we all felt so much more confident as first responders, that now we would all be able to perform to the highest level when dealing with these emergencies. All the members have stated how much your class has improved their confidence, and left them with such a better understanding of individuals with IDD. Your class had just the right amount of presentation mixed with practical interaction and kept the environment both fun, professional and extremely educational. Also, the members can't stop talking about how great it was to meet Glenn and get to interact with him throughout the presentation. I would personally like to say thank you again for the incredible program and I cannot wait until the next time we all get to be part of your amazing learning experience.

Sincerely,

Michael E. Walker Jr. Deputy Fire Chief

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